

Blue Granite Solutions Privacy Policy

Last Updated: August 2026

Privacy Policy

Blue Granite Solutions Pty Ltd (ABN 11 618 979 632) is committed to protecting your privacy and handling personal information in accordance with the Privacy Act 1988 (Cth) and the Australian Privacy Principles (APPs).

What Personal Information We Collect

We may collect names, job titles, addresses, email addresses, telephone numbers, information provided through enquiries, service delivery information, website analytics data and other information reasonably required for our business operations.

How We Collect Personal Information

We collect information through our website, forms, email, telephone communications, meetings, social media interactions and authorised third parties.

Website Analytics, AI and Cookies

Our website may use cookies, analytics tools and AI-enabled technologies to improve website performance, understand user engagement, enhance customer service and support business operations. Where AI-assisted tools are used, they may process personal information to assist with analysis, workflow automation, content generation, customer support or service delivery. We take reasonable steps to ensure such technologies are used responsibly and in accordance with privacy laws.

Why We Collect Personal Information

To provide services, respond to enquiries, manage client relationships, improve our services, conduct analytics, deliver communications, comply with legal obligations and protect our legitimate business interests.

Sensitive Information

We generally do not collect sensitive information unless necessary and authorised by law or with your consent.

Disclosure of Personal Information

We may disclose information to employees, contractors, professional advisers, cloud and technology providers, business partners and government authorities where required by law. We do not sell personal information.

Overseas Disclosure

Some service providers may process or store information outside Australia. We take reasonable steps to ensure appropriate safeguards are maintained.

Security of Personal Information

We implement technical, physical and organisational measures to protect information from misuse, loss, unauthorised access, modification or disclosure.

Data Retention

Information is retained only as long as necessary for business, legal and regulatory purposes and is securely destroyed or de-identified when no longer required.

Access and Correction

You may request access to or correction of your personal information by contacting us.

Privacy Complaints

Privacy complaints may be submitted in writing. We will investigate and respond within a reasonable timeframe. If you are not satisfied with our response, you may contact the Office of the Australian Information Commissioner.

Changes to This Privacy Policy

We may update this policy periodically. The latest version will be published on our website.

Contact Us

Blue Granite Solutions Pty Ltd

ABN: 11 618 979 632

Website: www.bluegranite.solutions

Phone: +61 423 300 185

Email: info@bluegranite.solutions